UNDERSTANDING PROPOSED WASTEWATER RATE **CHANGES**



How Your Sewer Rates Make an Impact

The City of Manteca's Wastewater team works daily to maintain the sewer lines and the City's Wastewater Quality Control Facility. They are responsible for protecting public health, ensuring a safe and clean environment for all residents, while creating a more sustainable future for Manteca's water.

You're probably asking yourself, "Why is the City of Manteca proposing to raise water and sewer rates?" We get it—no one wants to pay more. The truth is, the City should have considered adjusting rates years ago. But, because increases were put off for so long, we're now at a point where our utility funds can no longer keep up with the cost of maintaining our aging system, keeping up with service demands, and making critical infrastructure upgrades.

It's been nearly 15 years since the last rate adjustment, and in that time, costs have gone up while parts of our system have aged past their lifespan. To ensure we're making the right decisions, we brought in an independent consultant to assess what's needed to keep things running safely and efficiently. Without these improvements, we risk breakdowns, reduced service, and higher costs down the road. Because customer rates are what fund local water and sewer projects, we are considering these adjustments to ensure we can continue providing safe, reliable service—not just today, but for years to come.







Understanding Your Rates

The City charges its customers rates only to cover the cost of providing services and funding capital improvements and is not allowed to make a profit off rate increases. The proposed rate adjustments will ensure the continued delivery of safe and reliable services while addressing critical needs that directly and indirectly impact public health, including:



Repair and replacement of aging infrastructure



Immediate upgrades at the Wastewater Quality Control Facility*



Enhancements to the wastewater system*



Increase in materials costs



Utility Discount Program



Rising Operations and Maintenance



(9) (9) Long-term financial stability

stProjected capital improvement plan (CIP) costs are significant, amounting to \$223 million in total over the next five years.

Join Us at a Community Meeting

Learn more about the proposed rate adjustment and have your questions answered at an upcoming community meeting at the Manteca Transit Center. 220 Moffat Blvd, Manteca, CA 95336.

THE MEETINGS WILL BE HELD ON:

Wednesday, January 29, 2025 at 2:00 p.m. Saturday, February 22, 2025 at 2 p.m. (Facebook Live) Wednesday, February 26, 2025 at 2:00 p.m. Wednesday, March 5, 2025 at 6:00 p.m.



About the Proposed Rates

The City of Manteca is considering a four-year schedule of sewer rates and charges. If approved, the new rates will go into effect beginning May 15, 2025 and will increase annually on July 1, in 2026, 2027, 2028.



How to Participate

The City of Manteca invites you to join a Public Hearing on the proposed rate adjustments on

> Tuesday, March 18, 2025 at 6:00 p.m.

This Hearing will be held at the Manteca City Council Chambers inside City Hall, located at 1001 W Center St, Manteca, CA 95337.

For more information about the hearing or how to file a protest, please visit www.manteca.gov or contact the City of Manteca by calling (209) 456-8460.

Online Bill Estimator Tool

Are you curious to know how the proposed rate adjustments will impact your utility bill? Visit mantecawastewater.org/billestimator and enter the required information based on your previous bill to generate an estimate of your future bills under the new rate adjustments.



Questions?

Please contact the City of Manteca by calling 209.456.8460. More information about these proposed changes can be found online at mantecawastewater.org